



Australian
National
University

I2S CAPABILITIES STATEMENT



World-leading

I2S

ANU I2S is at the forefront of research to transform the infrastructure sector for the benefit of communities, industry and government.

At the Australian National University Institute for Infrastructure in Society (I2S) our focus is simple: We work with industry and communities to produce leading research, advice and evidence-based tools that improve decision-making and outcomes in infrastructure.

We're focused on the social stuff: Social licence, social risk management, social value and stakeholder and community engagement. We exist to transform the relationship between projects and communities for the better.

We do this through highly engaged research. Our team works closely with industry, government and communities to create new knowledge and transform practice. We draw on six years of rigorous evidence developed with more than 100 organisations and almost 7,000 Australian community members, offering an unparalleled 360-degree view of what drives trust -and tensions -between projects and stakeholders.

Ethical, robust and timely. Our award-winning researchers deliver results from our home at the Crawford School of Public Policy, Australia's number one public policy school and among the world's very best. Everything we do reflects the quality and values of world-leading research and advice.

Our work influences the way infrastructure is planned, designed, procured and delivered. Our experience, evidence and tools are available through a range of offerings:



Bespoke research and advisory services

These services are ideal for location, project or company-specific challenges. Timely, evidence-based advice draws on years of research anchored in our practical experience across more than \$40B in major projects globally. From continuous improvement to project review, overhauling engagement processes to embedding best practice contract management, I2S can deliver.

Education and capability building

Our expert educators at the Australian National University have developed a range of industry-relevant executive education modules to assist executive teams, board members and key staff. Talk to us today about online or in-person training on social licence, social impact assessment, social risk management and infrastructure skills for engagement professionals.

Project assurance

I2S' work with more than 7,000 Australian community members shows that best practice engagement is one of the main drivers of project acceptance and community resilience. But what is best practice engagement? How can you plan for it, implement, evaluate and benchmark against it?

The I2S Infrastructure Engagement Excellence (IEE) Standards are the world's first and most comprehensive standard for best practice engagement in the sector. Developed with industry, validated by community. The standards speak directly to the factors that influence project acceptance.

Talk to us today about facilitated planning, implementation and project evaluation services using the I2S IEE Standards.

Social risk assessment and management

Infrastructure practitioners report that social risk management plays a major role in project outcomes. But until now, they have relied on gut feeling, personal experience and the advice of colleagues to identify, assess and manage these highly impactful risks.

Now, thanks to more than six years of research, I2S offers solutions to this challenge with evidence-based frameworks and tools to support reliable social risk assessments, site selection and alignment refinement, and to strategically assess and build organisational capability in social risk management.

Independent peer review

The I2S research team is ideally placed to provide independent peer review on big and little P policy changes. From in-house corporate to public policy and the expert facilitation of industry consultation.

Programmatic partnerships

We offer programmatic partnerships for those organisations ready to take a sector-wide leadership position in community engagement, social licence to operate and social risk management. Our team collaborates actively with I2S Partners to deliver our flagship Next Generation Engagement Research Program, tackling industry challenges. Partners access an ecosystem of opportunities including research, professional development and bespoke events.

Further Information

T 0411 100 734
E research@nextgenengagement.org
W nextgenengagement.org